

COMMUNITY RESOURCE ASSISTANCE GUIDE

Watauga, NC

North Carolina Division of Workforce Solutions



2/2/2018

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Watauga, NC

Childcare/Youth Services

Agency Name: **Watauga County Department of Social Services**
Address: 132 Poplar Grove Connector, Suite C, Boone, NC 29607
Phone: 828/265-8100
Website: www.wataugacounty.org/socialservices
Service(s) Offered: Child day care, foster care, foster care licensure, adoption, emergency placements and independent living. Crises intervention, emergency assistance, food stamp program and Health choice. Low income energy assistance, Medicaid, Workfirst family assistance, Welfare-to-Work and work permits.

Agency Name: **Children's Council of Watauga County**
Address: 225 Birch Street, Suite 3, Boone, NC 28607
Phone: 828/262-5424
Website: <http://thechildrenscouncil.org>
Service(s) Offered: Childcare subsidies through Watauga County DSS; childcare information and childcare referrals; funds part-day public preschools and Parents as teachers services through Watauga County schools; funds postpartum home visits through the Health Department; provides financial incentives to childcare providers to improve the quality of care and the supply of childcare for infants and toddlers.

Agency Name: **Children's Council- Watauga County's Partnership for Children**
Address: 225 Birch Street, Suite 3, Boone, NC 28607
Phone: 828/262-5424
Service(s) Offered: Childcare resource and referral services; training for childcare providers; Smart Start administrator for Watauga County.

Agency Name: **Head Start for Watauga County**
Address: 1769 Mabel School Road, Zionville, NC 28698
Phone: (828) 297-5440
Service(s) Offered: Preschool education

Education/Training

Agency Name: **Appalachian State University**
Address: A.S.U. Box 32004, Boone, NC 28608
Phone: 828/262-2000

Website: www.appstate.edu
Service(s) Offered: Appalachian State University offers a challenging academic environment, energetic campus life and breathtaking location. Appalachian combines the best attributes of a small liberal arts college with those of a large research university. Known for its value and affordability, Appalachian enrolls about 17,000 students and offers more than 140 undergraduate and 2 graduate majors. Small classes and close interactions between faculty and students create a strong sense of community, which has become an Appalachian hallmark. Appalachian, located in Boone, N.C., is one of 16 universities in the University of North Carolina system.

Agency Name: **NCWorks Career Center**
Address: 130 Poplar Grove Connector, Boone, NC 28607
Phone: 828/265-5385
Contact Person: Anita Lowe
Website: www.ncworks.gov
Service(s) Offered: Training assistance, on-the-job training, scholarships, job placement

Agency Name: **American Business Corporation- Job Corps Recruitment**
Address: Charlotte Merchandise Mart, 800 Briar Creek Road, Suite BB509, Charlotte, NC 28205
Phone: 800/733-5627
Website: www.jobcorps.gov
Service(s) Offered: Residential and non-residential employability training to include trade training, academic (HS and GED) and some community college. Job preparation and retention skills. Trained at Job Corps centers and provide placement services and mentoring upon completion.

Agency Name: **Mayland Community College**
Address: P O Box 827, Spruce Pine, NC 28777
Phone: 828/765-7758
Website: www.mayland.edu
Service(s) Offered: Learning opportunities, work experience, skill assessment and development, counseling and support for low-income at risk youth.

Agency Name: **Caldwell Community College & Technical Institute**
Address: P O Box 3318, 294 Community College Drive, Boone, NC 28607
Phone: 828/297-3811
Website: www.cccti.edu
Service(s) Offered: Offers wide variety of two-year degrees and one-year diploma or certificate programs. Many non-credit programs are available through continuing education courses for certification or licensure purposes. Adult high school, GED and human resource development programs are offered through the Basic Skills Center.

Agency Name: **Watauga County Schools**
Address: P O Box 1790, Boone, NC 28607
Phone: 828/264-7190
Website: www.watauga.k12.nc.us

Service(s) Offered: Public School system

Agency Name: **The Mountain Alliance – SAIL (Student Apprenticeship Interactive Leadership)**

Address: P O Box 2854, Boone, NC 28607

Phone: 828/263-0383

Website: <http://mountainalliance.org>

Service(s) Offered: Adventure learning, experiential education and service learning. Volunteer at Hospitality House, Blue Ridge Wildlife Institute and local wood lot. Trips include canoeing, rock climbing, caving and backpacking. Activities incorporate orienteering, environmental awareness, teambuilding, leadership and positive self-concept.

Agency Name: **Vocational Rehabilitation**

Address: 245 Winklers Creek Road, Boone, NC 28607

Phone: 828/265-5396

Website: www.ncdhhs.gov/dvrs

Service(s) Offered: Vocational counseling, physical restoration, job development, training and job placement for individuals with physical and mental disabilities.

Agency Name: **WAMY Community Action**

Address: 225 Birch Street, Suite 2, Boone, NC 28607

Phone: 828/264-2421

Website: www.wamycommunityaction.org

Service(s) Offered: Housing weatherization and rehabilitation services; Family self-sufficiency programs; job training and placement assistance; thrift shop; gardening assistance, transportation for elderly to nutrition program sites. Small business loan and technical assistance programs.

Employment

Agency Name: **NCWorks Career Center**

Address: 130 Poplar Grove Connector, Boone, NC 28607

Phone: 828/265-5385

Website: www.ncworks.gov

Service(s) Offered: Job development contacts, job search, job placement, unemployment insurance information, financial assistance for re-training, resource area, skills training, Career Resource Area, labor market information, and information and services for veterans, disabled, youth, or disadvantaged.

Agency Name: **Vocational Rehabilitation**

Address: 245 Winklers Creek Road, Boone, NC 28607

Phone: 828/265-5396

Website: www.ncdhhs.gov/dvrs

Service(s) Offered: Vocational counseling, physical restoration, job development, training, and job placement for individuals with physical and mental disabilities.

Financial

Agency Name: **Northwestern Regional Housing Authority**
Address: 869 Hwy 105 Ext, Suite 10, Boone, NC 28607
Phone: 828/264-6683
Website: www.ncforeclosureprevention.gov
Service(s) Offered: Mortgage Payment Program (assists with foreclosure prevention). Housing assistance for families and individual.

Agency Name: **WAMY Community Action**
Address: 225 Birch Street, Suite 2, Boone, NC 28607
Phone: 828/264-2421
Website: www.wamycommunityaction.org
Service(s) Offered: Housing weatherization and rehabilitation services; Family self-sufficiency programs; job training and placement assistance; thrift shop; gardening assistance, transportation for elderly to nutrition program sites. Small business loan and technical assistance programs.

Agency Name: **Hunger and Health Coalition**
Address: 141 Health Center Drive, Boone, NC 28607
Phone: 828/262-1628
Website: www.hungerandhealthcoalition.com
Service(s) Offered: Emergency food assistance to individuals and families in crisis situations; supplemental food assistance to selected families; assistance to families in emergencies needing heat, utilities, etc.; prescription medicine and firewood provided through pharmacy and firewood projects.

Food

Agency Name: **Watauga County Department of Social Services**
Address: 132 Poplar Grove Connector, Suite C, Boone, NC 29607
Phone: 828/265-8100
Website: www.wataugacounty.org/socialservices
Service(s) Offered: Child day care, foster care, foster care licensure, adoption, emergency placements and independent living, crisis intervention, emergency assistance, food stamp program and Health Choice. Low income energy assistance, Medicaid, Workfirst family assistance, Welfare-to-Work and work permits.

Agency Name: **Hospitality House of the Boone Area, Inc**
Address: 338 Brook Hollow Road, Boone, NC 28607
Phone: 828/264-1237
Website: www.hosphouse.org
Service(s) Offered: Crisis intervention facility assisting families and individuals in

homeless/hunger situations. Bread of Life Meal daily: breakfast at 6:30am – 8:30am, lunch 11:30am – 1:00pm and dinner 5:30pm – 6:30pm; limited traveler’s assistance and other services/support.

Agency Name: **Second Harvest Food Bank**
Address: 3655 Reed Street, Winston Salem, NC 27107
Phone: 336/784-5770
Website: www.healthhealthcoalition.com
Service(s) Offered: Acquiring and distributing food to supplement the food needs of faith and community-based organizations; advocating for the rights of hungry people; educating the public about hunger; and Pursuing partnerships with like-minded organizations.

Agency Name: **WAMY Community Action**
Address: 225 Birch Street, Suite 2, Boone, NC 28607
Phone: 828/264-2421
Website: www.wamycommunityaction.org
Service(s) Offered: Housing weatherization and rehabilitation services; Family self-sufficiency programs; job training and placement assistance; thrift shop; gardening assistance, transportation for elderly to nutrition program sites. Small business loan and technical assistance programs.

Agency Name: **Hunger and Health Coalition**
Address: 141 Health Center Drive, Boone, NC 28607
Phone: 828/262-1628
Website: www.hungerandhealthcoalition.com
Service(s) Offered: Emergency food assistance to individuals and families in crisis situations; supplemental food assistance to selected families; assistance to families in emergencies needing heat, utilities, etc.; prescription medicine and firewood provided through pharmacy and firewood projects.

Home Health

Agency Name: **High Country Health Care System Home Health & Hospice**
Address: 400 Shadowline Drive, Boone, NC 28607
Phone: 828/264-9155
Website: www.highcountryhospice.com
Service(s) Offered: Provide comprehensive and quality services in the home at a reasonable cost to residents of our service area, to provide health education, to promote healthy living and maintenance of a safe home environment.

Legal Aid

Agency Name: **Appalachian Community Law Center**

Address: 756 W. King Street, Boone, NC 28607
Phone: 828/386-1116
Service(s) Offered: Representation in civil law cases; community education on legal matters; resource center. Fees are charged on a sliding scale; hourly rates range from \$25.00 to \$75.00.

Agency Name: **Legal Services of the Blue Ridge**
Address: 171 Grand Boulevard, Boone, NC 28607
Phone: 828/264-5640
Service(s) Offered: Services range from legal advice to full representation in litigated cases and on appeal.

Agency Name: **Blue Ridge Dispute Settlement Center, Inc**
Address: 133 N Water Street, Boone, NC 28607
Phone: 828/264-3040
Service(s) Offered: Conflict resolution services including mediation conciliation, negotiation, and meeting facilitation. Referrals accepted from the general public for community, neighborhood, family, work-place, business, and divorce and custody disputes; and from the court system for appropriate civil and criminal misdemeanor cases for which warrants or complaints have already been filed.

Agency Name: **Legal Aid of North Carolina**
Address: 211 East Union Street, Morganton, NC 28655
Phone: 828/437-8280 or 800/849-5195
Website: <http://www.legalaidnc.org>
Service(s) Offered: Provides legal assistance in civil matters to eligible, low-income clients who have problems with their basic needs and live in Watauga, Avery, Burke, Caldwell, Catawba, Mitchell, and Yancey counties. Self-help clinics in child custody and visitation, criminal record expunction, employee rights, health care powers of attorney and living wills, simple divorce and tenant rights.

Local/County Government

Agency Name: **Watauga County**
Address: 814 W King Street, Suite 205, Boone, NC 28607
Phone: 828/265-8000
Website: www.wataugacounty.org

Service(s) Offered:
Agency Name: **Town of Boone**
Address: 567 W King Street, Boone, NC 28607
Phone: 828/268-6200
Website: www.townofboone.net
Service(s) Offered:

Medical Care

Agency Name: **Appalachian Regional Healthcare System-Watauga Medical Center**
Address: 336 Deerfield Road, Boone, NC 28607
Phone: 828/262-4100 800/443-7385
Website: www.apprhs.org
Service(s) Offered: Fully accredited by the Joint Commission for the Accreditation of Healthcare Organizations and licensed as a 117-bed regional referral medical complex, offering both primary and secondary acute and specialty care. In addition to the main hospital, the medical center includes the Seby B. Jones Regional Cancer Center offering both radiation and chemotherapy on an outpatient basis. The Center is recognized as an approved community cancer care center by the American College of Surgeon's Committee on Cancer. Other units are: The Paul H. Broyhill Wellness and Rehabilitation Center; Watauga Medical Center Home Health, which provides a full range of home care services; Blue Ridge Physical Therapy, which provides outpatient and sport related physical therapy; Appalachian Regional Sleep Clinic; Appalachian Pain Clinic; and a branch of the Northwest Area Health Education Center. The Sanger Clinic also has an office on the campus.

Agency Name: **Watauga County Health Department**
Address: 126 Poplar Grove Connector, Boone, NC 28607
Phone: 828/264-4995
Website: <http://www.wataugacounty.org>
Service(s) Offered: Health promotion, disease prevention, education and awareness. Well Child Care, immunizations, women's preventive health (Family Planning), Health Check/Health Choice, children's special health service (orthopedic clinics), sports physicals, sexually transmitted disease treatment. Childbirth and parenting classes, in-home skilled nursing care for high risk pregnancies, postpartum/newborn home visits, nutrition counseling and psycho-social counseling.

Agency Name: **Watauga County Department of Social Services**
Address: 132 Poplar Grove Connector, Suite C, Boone, NC 29607
Phone: 828/265-8100
Website: <http://www.wataugacounty.org/>
Service(s) Offered: Child day care, foster care, foster care licensure, adoption, emergency placements and independent living. Crises intervention, emergency assistance, food stamp program and Health choice. Low income energy assistance, Medicaid, Workfirst family assistance, Welfare-to-Work and work permits.

Agency Name: **Appalachian AIDS Outreach**
Address: 161 Howard Street, Suite J, Boone, NC 28607
Phone: 828/268-9661
Service(s) Offered: Offer HIV/AIDS educational programs suited for any audience to provide the best education. One-on-one educational programs for HIV/AIDS is available.

Agency Name: **Blazing Saddles (Therapeutic Riding Program)**

Address: 1500 Laurel Lane, Boone, NC 28607
Phone: 828/295-3335
Website: <http://www.blazingsaddlesnc.com>
Service(s) Offered: Provides therapeutic horseback riding for children and adults with disabilities including physical, mental, emotional, medical, learning, attention deficit, speech, etc.

Agency Name: **Boone Crisis Pregnancy Center**
Address: 232 Furman Road, Boone, NC 28607
Phone: 828/265-HELP
Website: <http://www.firstgiving.com/HPRCinBoone>
Service(s) Offered: Medical support including free and confidential pregnancy tests, ultrasounds, physician referrals and other testing. Material assistance such as baby and maternity clothes, housing and baby items. Emotional support including counseling, education, adoption referrals, and post-abortion support groups. Spiritual encouragement through Bible studies, lending library and evangelism.

Mental Health

Agency Name: **Daymark Recovery Services**
Address: 132 Poplar Grove Connector, Suite B, Boone, NC 28607
Phone: 828/264-8759
Website: www.daymarkrecovery.org
Service(s) Offered: Assessment and referral, counseling, family and children's services, psychiatric services, and substance abuse education, support, assessment, referral and treatment. Employee assistance programs. Developmental disabilities services and senior services. Crisis intervention. Specialized services such as respite care, residential care, in-home assistance and case management.

Miscellaneous (Other Services)

Agency Name: **WAMY Community Action**
Address: 225 Birch Street, Suite 2, Boone, NC 28607
Phone: 828/264-2421
Website: www.wamycommunityaction.org
Service(s) Offered: Housing weatherization and rehabilitation services; Family self-sufficiency programs; job training and placement assistance; thrift shop; gardening assistance, transportation for elderly to nutrition program sites. Small business loan and technical assistance programs.

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Address: 338 Brook Hollow Road, Boone, NC 28607
Phone: 828/264-1237
Website: www.hosphouse.org
Service(s) Offered: Crisis intervention facility assisting families and individuals in homeless/hunger situations. Bread of Life Meal daily: breakfast at 6:30am – 8:30am, lunch 11:30am – 1:00pm and dinner 5:30pm – 6:30pm; limited traveler’s assistance and other services/support.

Agency Name: **Appalachian State University, Multicultural Education**
Address: ASU Box 32043 Boone, NC 28608
Phone: 828-262-6158
Website: www.multicultural.appstate.edu
Service(s) Offered:

Rent/Utility/Housing

Agency Name: **Northwestern Regional Housing Authority**
Address: 869 Hwy 105 Ext, Suite 10, Boone, NC 28607
Phone: 828/264-6683
Website: www.ncforeclosureprevention.gov
Service(s) Offered: Mortgage Payment Program (assists with foreclosure prevention)

Agency Name: **Hospitality House of the Boone Area, Inc**
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in emergencies needing heat, utilities, etc.; prescription medicine and firewood provided through pharmacy and firewood projects.

Support Groups

Agency Name: **Boone Crisis Pregnancy Center**
Address: 232 Furman Road, Boone, NC 28607
Phone: 828/265-HELP
Service(s) Offered: Medical support including free and confidential pregnancy tests, ultrasounds, physician referrals and other testing. Material assistance such as baby and maternity clothes, housing and baby items. Emotional support including counseling, education, adoption referrals, and post-abortion support groups. Spiritual encouragement through Bible studies, lending library and evangelism.

Agency Name: **Down Syndrome Support Group**
Address: Rt 4, Box 512D, Boone, NC 28607
Phone: 828/262-6444
Service(s) Offered:

Agency Name: **Fetal Alcohol Syndrome Support Group**
Address: 167 Lomax Street, Boone, NC 28607
Phone: 828/262-5857
Service(s) Offered: Support group for parents and children affected by FAS

Agency Name: **Alcoholics Anonymous**
Address:
Phone: 828/264-1212
Website: <http://booneaa.org>
Service(s) Offered: Support group for alcoholics

Transportation

Agency Name: **Appalcart**
Address: 305 NC Hwy 105 Bypass, Boone, NC 28607
Phone: 828/297-1300
Website: www.appalcart.com
Service(s) Offered: Fixed route bus service in the Boone area, van service throughout Watauga County, and ski shuttles to Ski Beech and Sugar Mountain.

Agency Name: **WAMY Community Action**
Address: 225 Birch Street, Suite 2, Boone, NC 28607
Phone: 828/264-2421
Website: www.wamycommunityaction.org

Service(s) Offered: Housing weatherization and rehabilitation services; Family self-sufficiency programs; job training and placement assistance; thrift shop; gardening assistance, transportation for elderly to nutrition program sites. Small business loan and technical assistance programs.