

Ashe County Public Library Assistant Circulation Manager

Do you find satisfaction in providing excellent customer service? Do you enjoy learning complex processes and completing tasks efficiently and accurately? Would you like to gain management experience in a public library setting? We are seeking a candidate with a background in public libraries to assist with the administration, operations, and development of our Circulation Department. The ideal candidate will be adept at communicating effectively with patrons and colleagues and taking the lead in orientation, training, and ongoing coaching of staff members.

DATE LISTED: August 11, 2025

CLASS TITLE/JOB TITLE: Library Associate I / Assistant Circulation Manager

LIBRARY: Ashe County Public Library

CITY: West Jefferson, NC

STARTING SALARY: \$14.61 per hour / 40 hours a week

QUALIFICATIONS: Completion of at least two years of college and three years of public library experience.

DUTIES: An employee in this position assists the Circulation Manager in the administration, operation, and development of the library's Circulation Department. Duties involve all circulation functions, including training of Circulation Department staff and supervising shelvers.

EXAMPLES OF WORK: All circulation duties; trains Circulation staff; supervises Circulation staff in the absence of the Circulation Manager; assists in the maintenance of the local catalog; responsible for cash reports and bank deposits; repairs damaged items; evaluates and bills damaged items; may occasionally act as manager on duty; other duties as assigned

SELECTED KNOWLEDGE, SKILLS, AND ABILITIES: Deal tactfully, courteously, and effectively with the public and other employees; possess effective verbal and written communication skills; use computers and learn computer systems; bend, lift, stoop, and carry; ability to train employees in an effective manner; working knowledge of NC Cardinal's integrated library system; ability to run basic reports in NC Cardinal; detail-oriented, with the ability to prioritize tasks, manage details, and work efficiently and accurately

TO APPLY: Send cover letter, resume, and references to County Librarian Laura McPherson at Imcpherson@arlibrary.org

CLOSING DATE: This position is open until filled.